Business Analysis

SoftEd Framework

Provides the SoftEd approach to Business Analysis detailing what activities to perform and the artifacts to produce.

Understand the problem or opportunity

Risks

Assumptions

Issues

Dependencies

Constraints

Functional and Non-functional

Business Needs

- Identify Sponsor/Business Owner
- Identify Business Outcomes (Goals & Metrics)
- Context Diagram
- In/Out Scope List
- Identify Stakeholders (RACI Matrix)

Stakeholder Needs

- Identify Tasks
- Actor - Goal - List
- Personas
- B5
- Features/Epics

Solution Design

- Use Cases
- User Stories & Acceptance Criteria
- BPM
- Decision Trees/Tables
- Business Rules

Data

- Data Model
- Data Dictionary